Business Partner Contact Privacy Notice

Last update and effective: 2026.11.13

United Imaging Healthcare ("UIH", "we", "us") is committed to protecting the personal data of individuals who represent or work with our customers, suppliers, vendors, distributors and other business partners, including prospective partners ("Business Partner Contacts"). This notice explains how we collect, use, share and protect your personal data in these business relationships worldwide, including in Europe.

This notice covers business enquiries, professional contacts and the activities described below. Where local law or a particular collection channel requires additional information, we provide a supplementary or point-of-collection notice identifying the responsible UIH company, the relevant processing details and any local rights or choices. If there is a conflict, the supplementary or local notice applies to the relevant activity. Patient information and personal data processed on a customer's behalf when providing services are addressed through the relevant service arrangements and privacy information.

1 Who is responsible for your personal data

The responsible UIH company is the legal entity that manages the relevant business relationship or activity and determines the purposes and means of processing your personal data. We identify that entity, its address and contact details at or before the time your data is collected, for example in the relevant enquiry form, invitation, business correspondence or supplementary notice. If more than one UIH company is responsible, we explain whether they act independently or jointly, their respective roles and how you can exercise your rights against each responsible company.

For enquiries submitted through UIH's global website, Shanghai United Imaging Healthcare Co., Ltd., located at No. 2258 Chengbei Road, Jiading District, Shanghai 201807, China, receives and manages the enquiry information. Where an enquiry is referred to another UIH company, we provide any further information required about that company's role and use of your data.

2 Why we process your personal data

Depending on our interaction with you, we process the information needed for the following purposes:

- Establishing and managing business relationships and responding to enquiries, requests, complaints and related communications.
- Selling UIH products, including preparing quotations, processing orders, arranging payments and shipping; providing customer service, maintenance, after-sales service and technical support.
- Purchasing products and services, organizing training, receiving consultancy and obtaining medical technology or research results through technology transfers, patent transfers or licensing arrangements.
- Managing project collaboration, research cooperation, academic activities and professional development, including coordinating participating professionals.
- Organizing or sponsoring conferences, training and other professional events; managing registrations, attendance, travel or reimbursement where relevant; communicating about UIH products and activities as described in Section 6.
- Protecting our products, services, systems and websites; preventing and investigating security threats, fraud and misuse; and establishing, exercising or defending legal claims.
- Conducting proportionate business partner due diligence and compliance checks, including export control, sanctions and anti-bribery checks; keeping business records and meeting applicable accounting, reporting and other legal obligations.

3 What personal data we process

We collect only the categories relevant and necessary for the particular activity. These may include:

- Business contact information: your name, employer or organization, role, work address, business email address and telephone number.
- Professional information: qualifications, professional registrations, career and education information, areas of specialization, research interests and publications, where relevant to the collaboration or event.

- Business relationship information: correspondence, enquiries, orders, service interactions, project contributions, opinions, evaluations and feedback.
- Event information: registration and attendance records, schedules, training records and photographs or video recordings of events, where appropriate information has been provided.
- Payment information: bank account, payment and reimbursement details where we pay you personally or reimburse relevant expenses.
- Due diligence information: information needed for relevant compliance checks, which may include date of birth, nationality, residence, identity documents and relevant legal proceedings where necessary and legally permitted.

Identity documents, financial account details and some other information may receive enhanced protection under local law. We process sensitive personal data or special categories of personal data only where necessary and permitted, under the additional legal conditions and safeguards required by applicable law. Where required, we provide specific information about the categories involved, why the processing is necessary, how it may affect you and whether providing the information is mandatory, and we obtain separate or explicit consent.

Required information is identified when we request it. Without information necessary for a particular enquiry, transaction, service or event, we may be unable to complete the requested activity. Optional information can be left blank.

4 Where personal data comes from

We may obtain your data directly from you, including through enquiries, forms, emails, business cards, meetings or events. We may also receive relevant information from your organization or colleagues, other UIH companies, business partners, sales agents or event organizers, and from publicly available professional websites, registers, publications or lawful due diligence sources. Public availability does not remove applicable privacy requirements. Where the EU GDPR or UK GDPR applies and we obtain personal data from another source, we provide the required information within the applicable period, generally no later than one month after obtaining the data and, where relevant, at the first communication with you or before the first disclosure.

5 Legal bases for processing

We use a legal basis recognized by the law applicable to the activity. The following bases apply only where that law permits them:

- Consent. We rely on consent where required, including for certain marketing activities, sensitive data processing or disclosures. We explain the relevant purpose when seeking consent. You can withdraw it at any time through the contact details below or the relevant opt-out mechanism. Withdrawal does not affect the lawfulness of processing before withdrawal.
- A contract with you personally. We rely on this basis where processing is necessary to perform a contract to which you are personally a party, or to take steps at your request before entering into that contract. A contract with your employer or another organization does not, by itself, make this basis applicable to your personal data.
- Legal obligations. We rely on this basis where processing is necessary to meet applicable obligations, such as accounting, tax, export control, sanctions, anti-bribery or mandatory reporting requirements. Internal company rules alone are not a legal obligation.
- Legitimate interests. Where this basis is available, we rely on our interests in managing professional business relationships, responding to enquiries, delivering and purchasing products and services, organizing professional activities, protecting systems, preventing fraud and handling legal claims. We assess the necessity of the processing and balance these interests against your interests, rights and freedoms. Marketing also remains subject to the requirements in Section 6.

For processing subject to the EU GDPR or UK GDPR, these bases correspond to Articles 6(1)(a), (b), (c) and (f), respectively. Additional conditions apply to special categories of personal data and criminal conviction or offence data.

For processing subject to China's Personal Information Protection Law, we do not rely on legitimate interests as a standalone legal basis. We obtain consent unless another applicable statutory basis permits the processing, such as a contract with you personally, a legal obligation or processing lawfully public information within the permitted scope. Separate consent and further information are provided where legally required.

6 Marketing communications and event recordings

We may send professional information about UIH products, services and events where permitted, and obtain prior consent where required. Providing contact details, making an enquiry or acknowledging this notice does not, by itself, constitute consent to unrelated marketing. Event participation also does not, by itself, authorize every promotional use of your photograph or recording.

You can stop direct marketing at any time, free of charge, by using the unsubscribe option in a message or contacting us. For EU/EEA and UK processing, your right to object to direct marketing also covers related profiling. We will stop using your data for those purposes when you object. Necessary service or transaction communications may continue.

7 Who receives your personal data

We share relevant information only as needed for the purposes described above and as permitted by law, with:

- UIH group companies involved in the relevant relationship, service, project or administrative support.
- Local sales partners, distributors, agents, event organizers or project partners involved in the particular activity.
- Service providers supporting us, such as IT and hosting providers, payment providers and event or travel service providers.
- Authorities, courts, professional advisers and other parties where necessary to comply with law, handle legal claims or undertake a corporate transaction, subject to appropriate confidentiality and other safeguards.

Providers processing data on our behalf are subject to contractual instructions, confidentiality and security requirements. Some recipients act as independent controllers for their own lawful purposes; their privacy notices explain that processing. Where the law requires details of particular recipients, their purposes and your rights, or separate consent to a disclosure, we provide those details and obtain the required consent before disclosure.

8 Storage and international transfers

Contact and enquiry information submitted through UIH's Chinese and English websites is centrally collected and stored at our Shanghai data center in China. Other business contact data may be stored or accessed in locations used by the responsible UIH company and its service providers. In operating our global business, relevant data may be transferred to or accessed by UIH companies and other recipients in China and other countries.

For transfers subject to the EU GDPR from the EEA to a country without an applicable European Commission adequacy decision, we use an appropriate lawful safeguard, such as the Commission's Standard Contractual Clauses (Decision (EU) 2021/914), and assess whether supplementary measures are needed. For relevant UK transfers, we use an applicable adequacy regulation, the UK International Data Transfer Agreement or UK Addendum, or another permitted mechanism. These requirements also apply to relevant onward transfers.

For transfers from China, we meet applicable outbound transfer requirements, including any required assessment, contract, certification, information to individuals and separate consent, taking account of statutory exemptions. Other transfers are subject to the safeguards required by the applicable law. You can request information about the relevant transfer arrangements or a copy of applicable safeguards using the contact details below; confidential information may be redacted.

9 How long we keep personal data

We keep personal data only for as long as needed for the relevant purpose, unless a longer period is required or permitted by law. The applicable retention period or criterion depends on the record category and is documented in our retention schedules. We consider the duration of the business relationship or project, the period reasonably needed for follow-up, applicable accounting and reporting periods, and relevant limitation periods, investigations, disputes or legal holds. Event records, marketing contacts, due diligence files and payment records may therefore have different retention periods. When no longer needed, data is deleted or irreversibly anonymized, subject to any necessary legal hold. You may request further information about the retention period or criteria applicable to your data using the contact details below.

If you unsubscribe from marketing, we may retain the minimum information necessary to record and respect your preference.

10 Your privacy rights

Depending on the applicable law and its conditions, you may have rights to:

- Know whether and how we process your personal data, access it and obtain a copy.
- Correct or complete inaccurate or incomplete data; request deletion or restriction of processing.
- Receive eligible data in a portable format or have it transferred to another organization.
- Withdraw consent, and object to processing based on legitimate interests on grounds relating to your particular situation. For EU/EEA and UK processing, we will stop that processing unless we demonstrate compelling overriding grounds or need the data for legal claims.
- Opt out of direct marketing and, where applicable, the sale or sharing of personal data, targeted advertising or certain profiling; and exercise applicable rights concerning significant automated decisions.
- Complain to a competent privacy authority, including the supervisory authority in your habitual residence, place of work or the place of an alleged GDPR infringement; and appeal our response where local law provides that right.

You can submit a request using the contact details below, including through an authorized representative where permitted. We may ask for proportionate information to verify identity or authority. We respond within applicable legal time limits and explain any lawful refusal or limitation and available review options. Requests are ordinarily free; a fee or refusal is possible only where the law permits it. We will not unlawfully discriminate against you for exercising your rights.

If an activity involves decisions made solely by automated processing that have legal or similarly significant effects on you, we provide the required information about the logic, significance and expected consequences, and explain available safeguards and rights in the activity-specific notice.

11 How we protect personal data

We use technical and organizational measures appropriate to the nature and risks of the processing to protect personal data against unauthorized access, use, disclosure, alteration and loss. These include access controls, confidentiality requirements, appropriate security measures for systems and data transmission, and staff training. We review these measures in light of technical developments and relevant risks.

12 Changes and contact details

We may update this notice as our activities or legal requirements change. The updated version states its revision date. We provide further notice of material changes where required and obtain new consent where necessary. Any mandatory protections under applicable local law remain unaffected.

For questions or requests, contact the responsible UIH company identified in the relevant interaction, or our global privacy team at dataprivacy@united-imaging.com. You may also write to Shanghai United Imaging Healthcare Co., Ltd., No. 2258 Chengbei Road, Jiading District, Shanghai 201807, China, marked for the attention of the privacy team.

For European privacy matters, including contacting the relevant Data Protection Officer, email dataprivacy_EU@united-imaging.com. Your usual UIH business contact can also help route your request to the appropriate team.